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Managing Exam Results in Arbor











Where appropriate for data entry purposes, the graphics used in this document match the training data recommended for use on the course. Where the graphic is an example of what might be expected when using certain areas of the software, the training data may not be an exact match.

Revision History

Version	Change Description	Date
Version 1	Buckinghamshire Council ICT Schools Team Taken from Arbor documentation	July 2023
Versions 2	Labelled for 2024	July 2024
Versions 2	Labelled for 2025	July 2025



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Chapter 1 Preparations Before Results Day

EDI result files or XML files sent by awarding organisations must be downloaded via the A2C Migration Application, and then imported into Arbor. Arbor recommend choosing one file type only to import, otherwise the results will show twice on Statements of Results.

Results can also be manually added for non-EDI qualifications.

For BTECs, Pearson will not issue your results file unless you have sent them a 7B entry file. Although you can add the results manually. 7B entries should be made to confirm the level, qualification that students are expecting to certificate in (BTEC's allow transferring

For Cambridge Technicals, you'll need to edit the results file to be able to import it into your Summer series. Follow the instructions from the Take a copy of the results file section onwards in OCR's article (skipping the first section as we have already imported the basedata for you). Please note that the file will likely be in your Downloads folder, unless you have changed the target folder for your downloads.

A2C

As A2C has no direct link to Arbor Exams, we won't be able to advise on the downloading of results files via A2C. Please see their website here for their guidance.

Before Results Day check the A2C Migration Application is working to ensure EDI result files can be downloaded.

Ensure that your EDI Inbox is pointing to a secure but accessible location.





Permissions

You'll need the **Qualifications: Administer All Students** permission to add exam results into Arbor. If you don't have permissions, speak with your administration team.



Exam Results Embargo

Electronic results data is made available to centres by Awarding Bodies from midnight on Wednesday. The Head of Centre and exams office staff may check the results files to ensure that each candidate has received the grade(s) that were expected of them and to identify any candidates with anomalous results on whose behalf the centre may wish to pursue an Enquiry About Results (EAR). For more information regarding EARs, please see the JCQ publication 'Post Results Services' for the current academic year.

All results information must remain entirely confidential and cannot be divulged to or discussed with other teachers, candidates or parents, educational institutions and local authorities, the press or any other persons.

The Awarding Bodies reserve the right to withdraw the special concession of providing early information about results electronically to any centre which is found to be in breach of these requirements.

Candidates may receive their results from eight am on Thursday. The centre will issue each candidate with a printed results slip confirming their provisional results to enable those candidates who will be moving on to a College or Higher Education Institution or entering the world of work to demonstrate their achievements.

Certificates will be issued by Awarding Bodies later in the year, following the conclusion of any Enquiries About Results. The certificate is the final record of a candidate's achievement(s).

Date	Qualifications
00:01 on Wednesday 13 August 2025	GCE, FSMQ Extended Project *Level 3 Vocational and Technical qualifications
00:01 on Wednesday 20 August 2025	GCSE, ELC, Foundation and Higher Projects, *Level 1 and Level 2 Vocational and Technical qualifications

- Results files and their contents are confidential to the head of centre, examinations office staff and senior members of teaching staff within the centre, the consortium, or Multi Academy Trust.
- Results, or information derived from results, must not be divulged to or discussed with:
 - other teachers;
 - candidates or parents;
 - educational institutions and Local Authorities;
 - the media;
 - any other persons.
- Additionally, the results, or information derived from results, must not be divulged or discussed on social media such as Facebook or Twitter. Where a centre does not comply with these requirements, an awarding body reserves the right not to issue results under embargo in future series.
- * Please see the OCR website for details of the Cambridge Technicals results release: https://ocr.org.uk/
- ** Results files and their contents are confidential to the head of centre, examinations office staff and senior members of teaching staff within the centre, the consortium, or Multi Academy Trust.

 Results, or information derived from results, must not be divulged to or discussed with:
 - other teachers;
 - candidates or parents;
 - educational institutions and Local Authorities;



- the media;
- any other persons.

Additionally, the results, or information derived from results, **must not** be divulged or discussed on social media such as Facebook or Twitter. Where a centre does not comply with these requirements, an awarding body reserves the right not to issue results under embargo in future series.

*** The results **must not** be despatched until after 08:00 on the appropriate date for the publication of results. **Candidates must not receive results by e-mail, post or otherwise prior to 08:00. Any breach of these requirements will be considered as malpractice by an awarding body.**Centres should remind candidates that results are issued on a provisional basis. They may be subject to amendment by an awarding body, for example through the published post-results services, prior to the issuing of certificates.

Additional Restrictions

Results data **must not** be shared more widely until after the candidates have received their results. Once candidates have received their results, centres must not release results data to Local Authorities, or share more widely, until after 09.30 on the appropriate date for the publication of results.

Similarly, centres **must not** issue press releases or statements to the media under any circumstances until after 09.30 on the appropriate date for the publication of results.

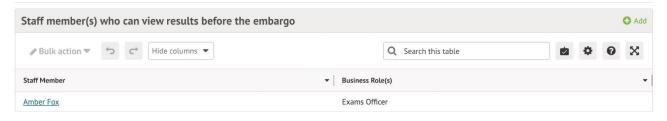
Any breach of these requirements will be considered as malpractice by an awarding body.

Setting Embargos

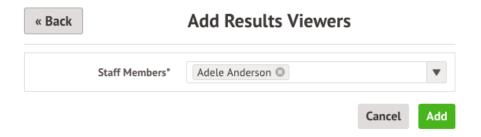
Embargo settings ensure only the right people can see student exam results before they are officially released.

1. Go to **Students / Examinations / Administration / Results Embargo settings.**Here you can select who can see exam results before the embargo date and time.

Results Embargo Settings



2. Add additional people if needed by clicking '+Add'. This list by default contains the Exams Officer.



Setting Embargo dates and times

Embargo dates must be set individually for each qualification following the import of results. This will be shown in the following Chapter.



Embargos and analysis systems outside of Arbor

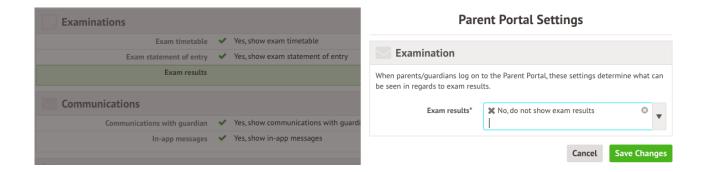
- Choose whether to apply Arbor embargo to the data synced to 4Matrix, or to have all data pull through.
- Results must be exported manually into SISRA and AIPS Connect, so the Embargo only applies to who can access the data in Arbor.

Check with your third party in regards to Embargos on their platform.

Extending the Embargo for the Parent Portal

If you don't want guardians to be able to see statements of results once the embargo date and time has passed, you can turn off the Exams setting on the Parent Portal Settings page, then switch it back on whenever you would like to share the results with parents.

There is no way to do this for the Student Portal - results will be visible as soon as the embargo has passed.





Chapter 2 Adding Results into Arbor by EDI

EDI Results files contain confidential information and should be downloaded to a specific folder on your school infrastructure that has limited access by staff members. It is best practice to move any results files that are in your Downloads folder to this secure location.

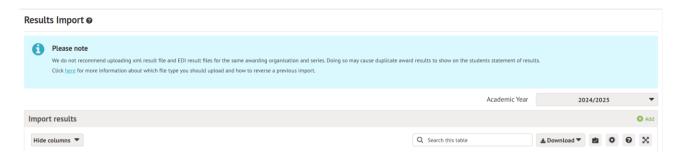
There are now two choices of files to import results for many examination boards:

- **EDI** results files contain information about the students' overall grade awarded for the award. The file will start with the letter R followed by some numbers and end with .X01.
- **XML** results files contain the <u>overall grades and the score</u> for each assessable (component). These will have the file format: a2c.CCCCC.AB.EDIResults.GUID.xml.

Arbor can deal with both however you should only chose ONE method for each exam 'series'.

Importing XML results files

1. Go to *Students / Examinations / Results Administration / Results Import*. Then click on **+Add** to import a file, this will display a prompt to choose your file.



2. Click Browse to choose your file and then click Import.

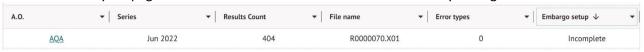
Results File Import



3. The results will then be added.

Please note that this is done in the background and can take a little bit of time.

Refresh your page to see the Results Count number increase until you've got the full amount.

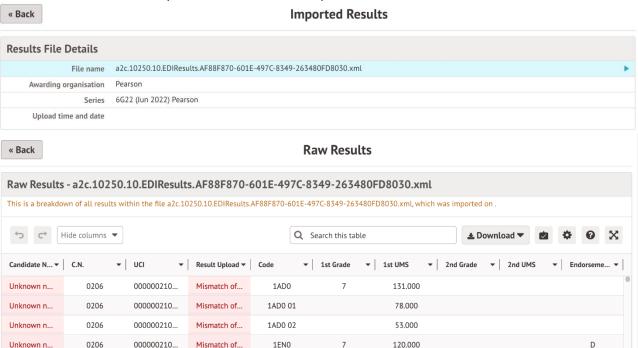


4. Click on the imported file it to see an overview of the import and set an Embargo date.



Results File Details File name a2c.10250.10.EDIResults.AF88F870-601E-497C-8349-263480FD8030.xml Awarding organisation Pearson Series 6G22 (Jun 2022) Pearson Upload time and date By default, only the nominated Examinations Officer can view examination results before the embargo date. To allow other members of staff to view results before the embargo date, add them on the Embargo Settings screen. Embargo Details - Results Release per Qualification Type Embargo setup Release time and date not set

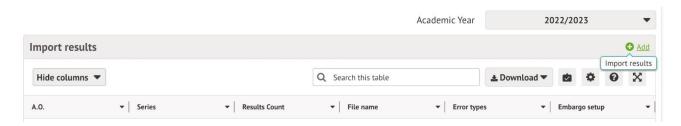
5. Click the file name, you can see the results imported and see further details about the errors.



Importing EDI results file(s)

These files contain ONLY the overall grade results and are NOT required to be imported if you have chosed to import the XML file for that series.

- 1. Students / Examinations / Results Administration / Results Import.
- 2. Then click on +Add to import a file, this will display a prompt to choose your file.





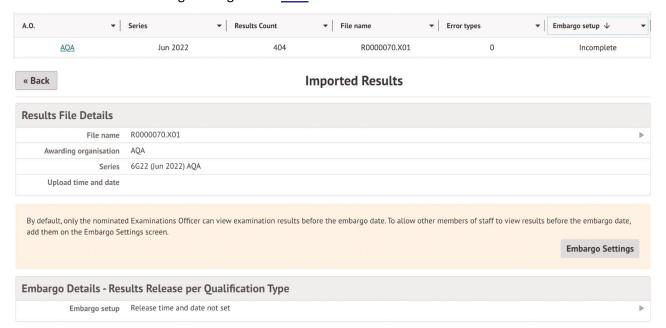
3. Click Browse to choose your file and then click Import.

Results File Import

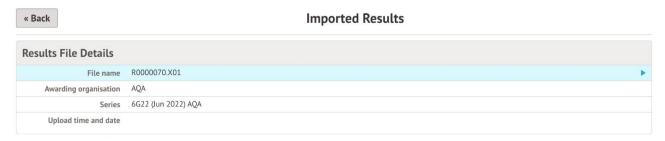


The results will then be added.

4. Click on it to see an overview of the import and you can and set an Embargo date. You can see more details about setting embargo dates here.



If you click the file name, you can see the results imported and see further details about the errors.





Raw Results - R0000070.X01 This is a breakdown of all results within the file R0000070.X01, which was imported on 10 Aug 2022. Candidate N... C.N. UCI Result Upload Code 1st Grade 1st UMS 2nd Grade 2nd UMS Endorsemen... Endorsemen..

Follow the onscreen instructions carefully to resolve any errors before proceeding.

If you've fixed the errors, you may wish to import the file again. Just click the **Reverse results import** button at the bottom of the page.

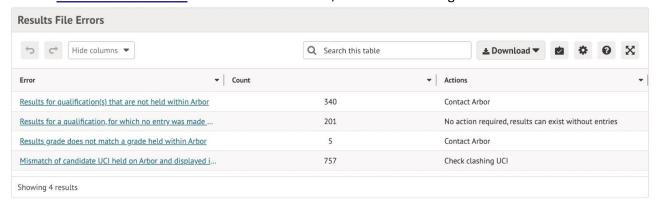


Import Error Messages

There are 4 different errors you could receive when importing exam results, shown below.

- **Error 1** the candidate has results but isn't entered on Arbor and the qualification doesn't exist. If the file is for a Pearson BTEC, please delete the file, and send us your centre-specific <u>basedata</u> once we import it you can import the results file again. For other qualifications, please contact the Arbor Support Team if supported by Arbor, or your Support Partner if not supported by Arbor.
- Error 2 the candidate doesn't have an entry but the qualification exists on Arbor.

 No action is required. However, you can make the entries in Arbor if you wish to tidy up this data.
- Error 3 Contact the ICT Schools Team.
- **Error 4** Change the student's UCI in Arbor to match that in the file, reverse the import, <u>change the</u> student's UCI in Arbor to match that in the file, then add the file again.

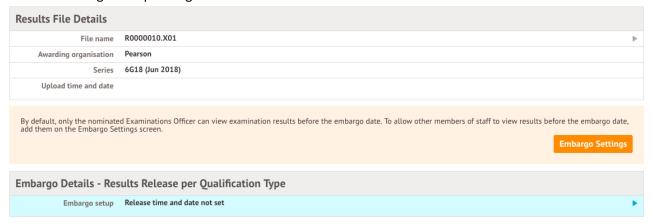




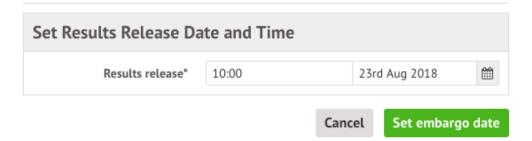
Setting the Embargo for Results Series

After you import your results, <u>you must set an Embargo date for each results series</u> (for example 6A, 6G AQA, Edexcel GCE, GCSE, BTEC), otherwise all staff in your school will be able to see the results early.

1. Click the Embargo Details – Results Release per Qualification Time row and the arrow adjacent to Embargo set upsettings row to do this.



Results Release





The embargo date must be set for each import of results.

Once the embargo date and time have passed, results will be viewable to other staff members via candidate/student profiles under *Examinations / Statement of Provisional Results*.

Once an embargo has passed results will be visible in the Student and Parent Portal.

Arbor Student or Parent Portal

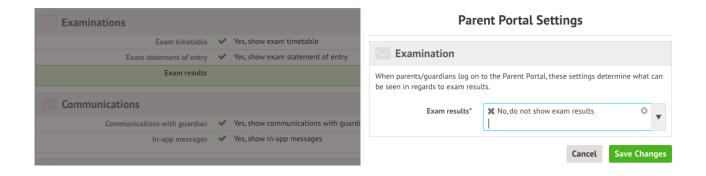
If you use the Parent Portal or Student Portal, once the embargo has passed they can be viewed and downloaded from the Student or Parent Portal: Guidance for this can be found in the links below:

- Can exams be viewed on the Student Portal?
- Exams on the Parent Portal or Arbor App



Extending the Embargo for the Parent Portal

Exam results belong to the candidate and JCQ stipulate that results should not be shared with a third party until after the candidate has received them. Whilst a parent has a right to request a copy of their child's examination results, schools may wish to delay the release of results to parents. If you don't want guardians to be able to see their child's statement of results once the embargo date and time has passed, you can turn off the Exams setting on the Parent Portal Settings page, then switch it back on whenever you would like to share the results with parents.



As before, follow the onscreen instructions carefully to resolve any errors before proceeding.



Chapter 3 Entering Results Manually

If you need to enter results for students who weren't entered in Arbor (such as if they were entered in Edexcel Online only), you can add results manually.

Entering EDI Results Manually

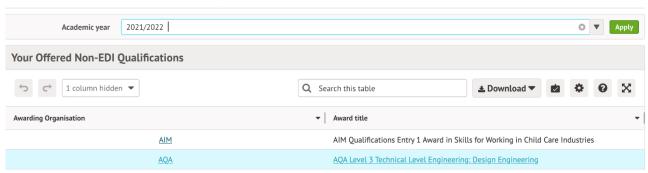
Before you complete the process below, make sure you have:

- Checked you've added the EDI exam award and units to your Qualification Offering
- Made sure any students you want to add results for have been <u>entered into the exam</u> from the *Entries by Student Group* page

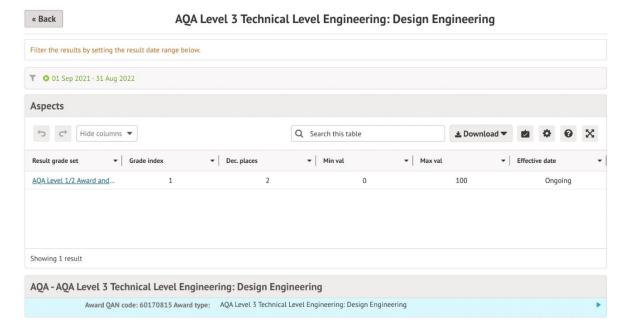
Then

- 1. Go to Students / Examinations / Results Administration / EDI Manual Entry.
- 2. Click on the qualification you want to enter results for.

Results: Non-EDI Manual Entry



3. Click on the qualification you want to enter results for. If the qualification is EDI, Arbor have applied the Aspect automatically and this cannot be changed.





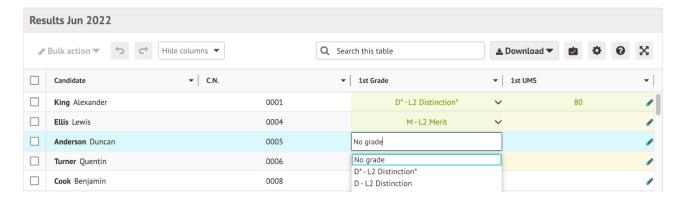
4. Click the learning unit to add a grade to a unit, or click the award to add a grade to the award.



5. Add your Embargo date by clicking on the Embargo row and adding a date and time.



6. Then enter results for the candidates by clicking in the drop-down and choosing the correct option, or paste in the values from an external sheet.



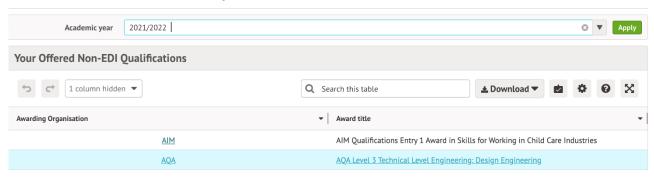
Entering Non-EDI results manually

Schools may have results for qualifications that have not been entered by EDI, for example LIBF Financial Studies.

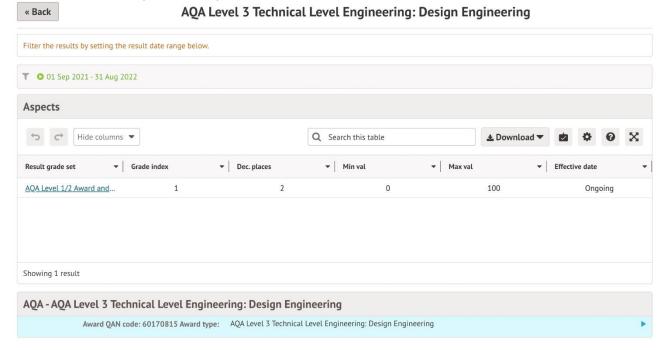
1. To input your Non-EDI results go to **Students / Examinations / Results Administration / Non-EDI Manual Entry**.



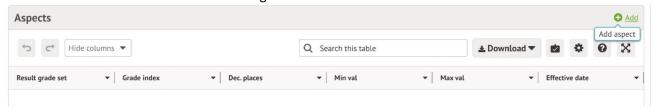
Results: Non-EDI Manual Entry



2. Click on the qualification you want to enter results for.



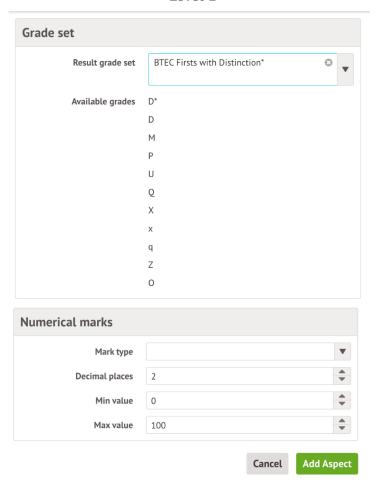
- 3. Choose to add an Aspect to the subject in bulk or for each individual learning unit.
- 4. Click **+Add** and choose a relevant gradeset.



- 5. In the slide over, select the grade set to preview the available grades, then choose your numerical mark settings.
- 6. Click Add Aspect.



Add Qualification Aspect to Pearson Edexcel Functional Skills Qualification in Mathematics at Level 1



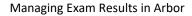
7. Click the learning unit to add a grade to a unit, or click the award to add a grade to the award.



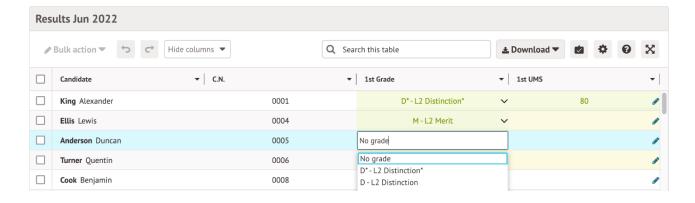
8. Add your Embargo date by clicking on the Embargo row and adding a date and time. You can see more details about setting embargo dates here.



9. Enter results for the candidates by clicking in the drop-down and choosing the correct option, or you can paste in the values from an external sheet.









Chapter 4 Analysing Results

Exam Results into Arbor Assessment Analysis

There isn't a way to match the exam Qualification to an assessment in the Annual Policy.

Exam results you've added won't automatically populate into your assessment marksheets or analysis pages.

You can either:

- copy and paste the results from the results table in exams into the marksheet
- import the results using an Arbor spreadsheet template.

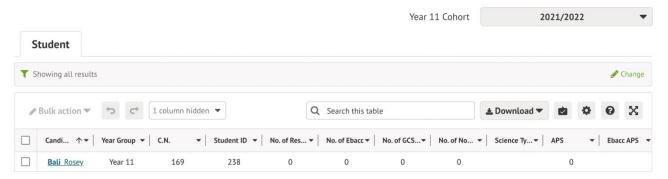
Follow these instructions: <u>Admin or SLT - Get to the summative marksheet and add or import assessment marks – Arbor Help Centre</u>

EBaac and Attainment 8 measures

Students / Examinations / Results Analysis.

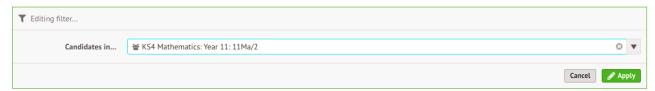
By default, the page will show all your Year 11 internal candidates (students who were added to your Year 11 co-hort for the academic year selected), even if they were un-enrolled before the end of the year. It displays any relevant exam result the student has received for the academic year selected.

Click Download to export your data to third-party software such as Power BI.



You can change the academic year using the drop-down or filter your results further to specific courses using the filter bar.

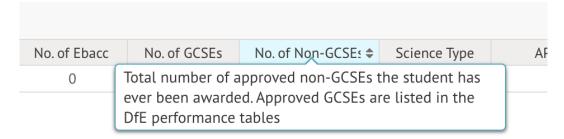
Please note: Although you can select student groups that are in year groups other than Year 11 in the filters, you won't be able to view results for them. When you apply a filter, it will show any students in year 11 who are also in the student group selected.



Hover over a column title to see more information on what's shown.



Due to result discounting based on students taking qualifications with the same Discount Codes (excluding science), you may find the No. of columns show lower numbers than the total number of qualifications taken.



Use the summary row at the bottom of the table to quickly find the average results for key measures.



The *Results Analysis* page in Arbor isn't meant to replace the DfE Secondary School Accountability Measures, so will continue to show all results for the relevant students. For a comparative results analysis to the 2022 DfE methodology, Arbor recommend using another system:

There is no functionality in Arbor to quickly analyse your post-16 students (Year 12 and 13) data or other year groups. You will need to complete results analysis using a third-party software.

Instructions for exporting your data from Arbor can be located from this link:

Exporting your examination results for analysis outside of Arbor

Managing Exam Results in Arbor

